Optional Services Catalog

Customer Switching and Accessorial Services

a Genesee & Wyoming Company

OVR 7006-9

(Cancels All Prior Versions)

- **Customer Switching**
- **Billing Guarantee**
- **Timely Invoicing**

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

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Charge Schedule

Item 6000	Intra-Plant Switch	$250
Item 6010	Intra-Terminal Switch	$500
Item 6020	Inter-Terminal Switch	$500
Item 6210	Diversion/Re-consignment	$350
Item 6040	Error Moves	$500
Item 6050	Car Released Without Bill of Lading	$400
Item 6070	Special Train Charges *Contact Marketing and Sales	^Minimum $5,600 ($75 per mile >100 Miles)
Item 6080	Closing Doors /Inspection	^$500
Item 6090	Overload Charges	^$1,000
Item 6130	Turning Cars (for safe unloading/loading at customer request)	^$500
Item 6140	Empty Cars Ordered, Not Loaded – Railroad railcar	^$150
Item 6140	Empty Cars Ordered, Not Loaded – Foreign railcar	^$500
Item 6150	Cars Ordered, Cancelled While En route	$150
Item 6160	Cars Received & Refused Due to Improper Condition	^$500
Item 6170	Empty/Loaded Cars Released, Not Available to Pull	$500
Item 6180	Empty/Loaded Cars Ordered In, Unable to Place	$500

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Billing Guarantees

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process:

Billing – On-Time

We commit to bill you on time
We will issue Customer Switching and Accessorial Services invoices monthly.

Billing Disputes

We commit to addressing disputed bills quickly

If you believe that there has been a billing error, we want to make it right as quickly as possible.

To be eligible for a review, a claim must be submitted, in writing, within 30 days of the invoice date to: CanadaDisputes@gwrr.com

Along with a brief description, your claim must include the car initial and number and the related invoice number.

Any claim not filed within thirty (30) days from the date of the invoice will be declined.

Any non-disputed charges should be paid by the due date listed on the respective invoice.

Please contact your local marketing representative if you have any questions concerning your business on the OVR:

Brendan Wallage
Director, Sales & Marketing
101 Shakespeare Street, Unit 2
Stratford, Ontario N5A 3W5
Phone: (519) 993-8805
Fax: (519) 271-1337
Brendan.wallage@gwrr.com

This document is subject to the terms, conditions and guidelines provided in the Canada Region General Tariff 1000 Series.

The Canada Region General Tariff 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the OVR.

Any charges not covered on this OVR 7006 are subject to rules and provisions found in the Canada Region General Tariff 1000 Series.

Handling of Empty Freight Cars

This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on OVR and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on OVR.

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is $319 per car. OVR will not be responsible for the payment of any per diem or mileage charges, nor will OVR absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 1 of this Catalog will apply.

OVR's maximum liability for loss and damage is $100.00 per railcar.

Inspection of Hazardous Materials Cars on Railroad Property

When a hazardous material car is held in the yard at the request of the customer exceeding five (5) calendar days, the cars must be inspected every forty-eight (48) hours . The customer will be assessed a charge of $40 per car, per inspection. These charges will be assessed on a monthly basis.

Dimensional Load Charges

Minimum charge of $5,000 for a dimensional load.
Please consult your Marketing representative for a rate quote.

^Dangerous Goods/Hazardous Materials Surcharge:

Carload commodities of Dangerous Goods/Hazardous Materials (STCC: 48 or 49 Series codes) being transported or switched on the OVR will be subject to a surcharge of $245 per car in addition to all other applicable charges.

^Car Ordering by Specific Number

When a customer has cars in storage status and orders in a particular designated rail car or specified series of rail cars (i.e., what is known as "Cherry Picking"), a switch charge of $200 per car will apply if further switching of additional railcars is required in order to accommodate the request.

Method for Submission of Forwarding Instructions

OVR will accept forwarding instructions through one of three methods at no charge; ShipperConnect (e-BOL), a Class I web site, or by making arrangements directly with third party logistics services providers to submit forwarding instructions on their behalf via a Class I web site or via EDI. OVR will accept forwarding instructions to its Customer Service Group via fax (1-855-210-2331) or via email (**ROVR-CS@gwrr.com**) subject to a $75.00 charge per faxed or emailed bill of lading. This charge will be assessed to the online Customer of record with the railroad.

The OVR reserves the right to reject as an unreasonable request for service, any "fax" or "email" forwarding instructions that are illegible, whether due to poor transmission quality, poor or illegible handwriting, or otherwise. OVR will not accept delivery of forwarding instructions by US Mail, express service, personal delivery, or otherwise.

Method to Release Empty Railcars

OVR will accept empty release information using ShipperConnect™ at no charge. OVR will accept empty release information to its Customer Service Group via fax (1-855-210-2331) or via email (**ROVR-CS@gwrr.com**) subject to a $75.00 charge per faxed or emailed release. This charge will be assessed to the online Customer of record with the railroad.

Date and Time Record on Notification

When electronic or mechanical devices are used to furnish forwarding instructions and/or empty release information to OVR, the recorded date and time at which the instructions are received by OVR will govern.

^Incidental Switching:

If it is necessary to switch empty or loaded railcars on customer track in order to remove or place loaded or empty railcars on the same track, incidental to the normal service in picking up/delivering your railcars, a charge of $150 per railcar be will be assessed.