Optional Services Catalog

Customer Switching and Accessorial Services

a Genesee & Wyoming Company

Charge Schedule

Item 6000	Intra-Plant Switch	$250
Item 6010	Intra-Terminal Switch	$500
Item 6020	Inter-Terminal Switch	$500
Item 6210	Diversion/Re-consignment	$350
Item 6040	Error Moves	$500
Item 6050	Car Released Without Bill of Lading	$400
Item 6070	Special Train Charges (Additional $75 per mile, exceeding 100 miles)	Minimum $5,600
Item 6080	Closing Doors	$300
Item 6090	Overload Charges	$600
Item 6130	Turning of Car	$250
Item 6140	Empty Cars Ordered, Not Loaded	$500
Item 6150	Cars Ordered, Cancelled While En Route	$150
Item 6160	Cars Received, Refusded Due to Improper Condition	$500
Item 6170	Empty/Loaded Cars Released, Not Available to Pull	$500
Item 6180	Empty/Loaded Cars Ordered In, Unable to Place	$500
	Weekend Switch Charge	$2,500
	Weighing	$250

SOR 7006-16

(Cancels All Prior Versions)

- **Customer Switching**
- **Billing Guarantee**
- **Timely Invoicing**

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

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Billing Guarantees

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process:

Billing – On-Time

We commit to bill you on time
We will issue Customer Switching and Accessorial Services invoices monthly.

Billing Disputes

We commit to addressing disputed bills quickly
If you believe that there has been a billing error, we want to make it right as quickly as possible. You must submit your claim, in writing, within 30 days of the invoice date to: RLHH-billing@gwrr.com or **SOR Revenue Billing, 9001, Boul. De l'Acadie, Suite 807, Montreal, QC H4N 3H5**. Along with a brief description, your claim must include the car initial and number and the related invoice number.

Please contact your local marketing representative if you have any questions concerning your business on the SOR:

Brendan Wallage
Director, Sales & Marketing
200 Harbour Front Drive
Hamilton, Ontario L8L 1C8
Phone: (519) 993-8805
Fax: (519) 271-1337
Brendan.wallage@gwrr.com

This document is subject to the terms, conditions and guidelines provided in The Canada Region General Tariff 1000.

The Canada Region General Tariff 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the SOR.

Any charges not covered on this SOR 7006 are subject to rules and provisions found in The Canada Region General Tariff 1000 Series.

Handling of Empty Freight Cars

This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on SOR and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on SOR.

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is $300 per car. SOR will not be responsible for the payment of any per diem or mileage charges, nor will SOR absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 1 of this Catalog will apply.

SOR's maximum liability for loss and damage is $100.00 per railcar.

Inspection of Hazardous Materials Cars on Railroad Property

When a hazardous material car is held in the yard at the request of the customer exceeding five (5) calendar days, the cars must be inspected every forty-eight (48) hours .
The customer will be assessed a charge of $40 per car, per inspection.
These charges will be assessed on a monthly basis.

Dimensional Load Charges

Minimum charge of $5,000 for a dimensional load.
Please consult your Marketing representative for a rate quote.

Movement of Empty Cars to and from Repair Shop

When cars move empty to and from a repair shop on the SOR, a line-haul charge of $170 per car each direction will be assessed to the shipper.

Method for Submission of Forwarding Instructions

SOR will accept forwarding instructions through one of three methods at no charge; ShipperConnect (e-BOL), a Class I web site, or by making arrangements directly with third party logistics services providers to submit forwarding instructions on their behalf via a Class I web site or via EDI. SOR will accept forwarding instructions to its Transportation Logistics Center (TLC) via fax (1-877-844-5503) or via email (**SORR-cs@gwrr.com**), subject to a $75.00 charge per faxed or emailed bill of lading. This charge will be assessed to the online Customer of record with the railroad.

The SOR reserves the right to reject as an unreasonable request for service, any "fax" or "email" forwarding instructions that are illegible, whether due to poor transmission quality, poor or illegible handwriting, or otherwise. SOR will not accept delivery of forwarding instructions by US Mail, express service, personal delivery, or otherwise.

Method to Release Empty Railcars

SOR will accept empty release information using ShipperConnect™ at no charge. SOR will accept empty release information to its Transportation Logistics Center (TLC) via fax (1.877-844-5503) or via email (**SORR-cs@gwrr.com**) subject to a $75.00 charge per faxed or emailed release. This charge will be assessed to the online Customer of record with the railroad.

Date and Time Record on Notification

When electronic or mechanical devices are used to furnish forwarding instructions and/or empty release information to SOR, the recorded date and time at which the instructions are received by SOR will govern.