Optional Services Catalog

# Customer Switching and Accessorial Services

a Genesee & Wyoming Company

## AGR 7006-34

(Cancels All Prior Versions)

- **Customer Switching**
- **Billing Guarantee**
- **Timely Invoicing**

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

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## Charge Schedule

| | | |
|---|---|---|
| Item 6000 | Intra-Plant Switch | ^$350 |
| Item 6010 | Intra-Terminal Switch | ^$400 |
| Item 6020 | Inter-Terminal Switch | ^$400 |
| Item 6210 | Diversion/Re-consignment | ^$400 |
| Item 6040 | Error Moves | ^$550 |
| Item 6050 | Car Released Without Bill of Lading | ^$550 |
| Item 6070 | Special Train Charges | Minimum $15,000 |
| Item 6080 | Closing Doors | $300 |
| Item 6090 | Overload Charges | ^$550 |
| Item 6100 | Dunnage | ^300 |
| Item 6120 | Cars Released Empty when Loaded or Vice Versa | ^$550 |
| Item 6140 | Empty Cars Ordered, Not Loaded | ^$600 |
| Item 6150 | Cars Ordered, Cancelled While En Route | ^$600 |
| Item 6160 | Cars Received, Refused Due to Improper Condition | ^$550 |
| Item 6170 | Empty/Loaded Cars Released, Not Available to Pull | ^$550 |
| Item 6180 | Empty/Loaded Cars Ordered In, Unable to Place | ^$550 |
| | Weighing (Industry Scales) | $326 |

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## Billing Guarantees

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process.

## Billing – On-Time

**We commit to bill you on time**

We will issue Customer Switching and Accessorial Services invoices monthly.

## Billing Disputes

**We commit to addressing disputed bills quickly**

If you believe that there has been a billing error, we want to make it right as quickly as possible.

To be eligible for a review, a claim must be submitted, in writing, within 30 days of the invoice date to: SouthernDisputes@gwrr.com

Along with a brief description, your claim must include the car initial and number and the related invoice number.

*Any claim not filed within thirty (30) days from the date of the invoice will be declined.*

*Any non-disputed charges should be paid by the due date listed on the respective invoice.*

Please contact your local marketing representative if you have any questions concerning your business on the AGR:

Mr. Kirk Quinlivan
Director, Sales & Marketing
734 Hixon Road (Fountain)
Monroeville, AL 36460
(251) 575-8900
kirk.quinlivan@gwrr.com

This document is subject to the terms, conditions and guidelines provided in the Southern Region General Tariff 1000.

The Southern Region General Tariff 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the AGR.

Any charges not covered on this AGR 7006 are subject to rules and provisions found in the Southern Region General Tariff 1000.

## RECIPROCAL SWITCHING CHARGES

| STATION | BETWEEN | AND | COMMODITY | RECIPROCAL SWITCHING |
|---|---|---|---|---|
| Cantonment, FL | International Paper Company at Cantonment, FL | Interchange with CSXT at Cantonment, FL | All Freight | $430 per car |
| MacMillan, AL | International Paper at MacMillan | Interchange with NS at Kimbrough, AL | All Freight | $500 per car |
| Cantonment Siding, FL | Any Industry | Interchange with CSXT at Cantonment, FL | All Freight | $430 per car |
| Pensacola, FL | Industries noted below* | Interchange with CSXT at Cantonment, FL | All Freight, Domestic | $430 per car |

***NOTE:**

- Arizona Chemical Company
- Armstrong World Industries
- Ferriss Industries
- Ferriss Warehouse and Storage
- Builders Firstsource
- Reichhold Chemical, Inc.
- Rosen Materials

## OPEN INDUSTRIES IN MOBILE, AL

- Baldwin Transfer
- Elite Logistics
- Meador Warehousing Distribution, Inc.

Reciprocal Switching Charges in Mobile, AL:

| Railroad Interchanging | Interchange Rate |
|---|---|
| CN | $550.00 |
| CSXT | $430.00 |
| NS (Mobile, Alabama)* | $430.00 |
| NS (Barry, Alabama)** | $710.00 |
| CGR | $430.00 |

*Rate applies to railcars interchange delivered between NS and AGR at interchange station Mobile, Alabama for/from AGR open industry destinations in Mobile, Alabama.

**Rate applies to railcars interchange delivered between NS and AGR at interchange station Barry, Alabama for/from AGR open industry destinations in Mobile, Alabama.

## Handling of Empty Freight Cars

*This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on AGR and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on AGR.*

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is $2.65 per mile, minimum charge is $600 per railcar. AGR will not be responsible for the payment of any per diem or mileage charges, nor will AGR absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 1 of this Catalog will apply.

AGR's maximum liability for loss and damage is $100.00 per railcar.

## AGR Equipment Mis-use Charges

If any shipper reloads an AGR controlled freight car off-line without prior written or verbal consent from the AGR equipment manager (251) 575-8912, a charge of $500 per car will be assessed against that shipper.

## Locomotive Movement On AGR

^Charges for any locomotive moving on the AGR from point to point must be negotiated with your Sales & Marketing Representative. This rate is subject to Fuel Surcharge Tariff 92000.

Liability for these locomotives is limited to $2500.00.

## Cars Ordered And Rejected By Customer

When a car order is placed by the customer to a supplying carrier and the incorrect car type or size is provided by the supplying carrier and subsequently rejected by the customer, a charge of $1000 per car will be assessed to the supplying carrier.

## Oar Marked Cars Moving Out Of Agr Repair Facilities

When an OAR marked car moves out of an AGR shop facility after repair, a switch charge of $210 will be assessed to the car owner.

## Foreign Line Locomotive Use:

When a customer on the AGR is unable to accept a unit train with foreign line locomotives for delivery for whatever reason and it becomes necessary for AGR Operations to constructively place the unit train in transit, a charge for the delay of placement will be assessed to the on-line patron of the AGR.

A charge of $5000 for each twenty-four (24) hour delay or portion thereof will be assessed from the time the train is constructively placed until it is actually placed at the customer’s facility.

## Re-Spotting Charge

When cars placed by AGR at industry or team tracks for loading or unloading are released by consignee as loaded or empty prior to being completely loaded or unloaded, and such cars are moved by AGR from industry or team tracks, they will be subject to a charge of ^$350.00**.**
The cars will remain on continuous demurrage transaction beginning with the date and time of initial placement and notification by AGR.

## ^Over-Dimensional And/Or Heavy Loads

Please consult your Sales & Marketing Representative for rate quotes.
See Section VII of the Southern Region General Tariff 1000 for information and instructions for handling high/wide or heavy shipments on the AGR. All Clearance Requirements must be met prior to shipment on the AGR.

## Method For Submission Of Forwarding Instructions

AGR will accept forwarding instructions through one of three methods at no charge; ShipperConnect (e-BOL), a Class I web site, or by making arrangements directly with third party logistics services providers to submit forwarding instructions on their behalf via a Class I web site or via EDI. AGR will accept forwarding instructions to its Customer Service Center via fax (904-394-1599) or via email (**AGR-cs@gwrr.com**)**,** subject to a $75.00 charge per faxed or emailed bill of lading. This charge will be assessed to the online Customer of record with the railroad.
The AGR reserves the right to reject as an unreasonable request for service, any "fax" or “email” forwarding instructions that are illegible, whether due to poor transmission quality, poor or illegible handwriting, or otherwise. AGR will not accept delivery of forwarding instructions by US Mail, express service, personal delivery, or otherwise.

## Method To Release Empty Railcars

AGR will accept empty release information using ShipperConnect™ at no charge. AGR will accept empty release information to its Customer Service Center via fax (904-394-1599) or via email **(**AGR-cs@gwrr.com**)** subject to a $75.00 charge per faxed or emailed release. This charge will be assessed to the online Customer of record with the railroad.

## Date And Time Record Of Notifications

When electronic or mechanical devices are used to furnish forwarding instructions and/or empty release information to AGR, the recorded date and time at which the instructions are received by AGR will govern.