Optional Services Catalog

Customer Switching and Accessorial Services

Charge Schedule

Item 6000	Intra-Plant Switch	$250
Item 6010	Intra-Terminal Switch	$600
Item 6020	Inter-Terminal Switch	$800
Item 6210	Diversion/Re-consignment	$350
Item 6040	Error Moves	$750
Item 6050	Care Released Without Bill of Lading	$400
Item 6070	Special Train Charges or Extra Switching Charges	$3,000 Min. ($300/hr >8 Hours)
Item 6080	Closing Doors	$300
Item 6090	Overload Charges	$500
Item 6120	Cars Released in Error	$500
Item 6130	Turning of Cars	$300
Item 6140	Empty Cars Ordered But Not Loaded	$500
Item 6150	Cars Ordered and Cancelled While En route	$200
Item 6160	Cars Received and Refused Due to Improper Condition	$500
Item 6170	Empty/Loaded Cars Released But Not Available to Pull	$500
Item 6180	Empty/Loaded Cars Ordered In But Unable to Place	$500

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LRWN 7006-7

(Cancels all previous versions)

- **Customer Switching**
- **Billing Guarantee**
- **Timely Invoicing**

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

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Billing Guarantees

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process:

Billing – On-Time

We commit to bill you on time
We will issue Customer Switching and Accessorial Services invoices monthly.

Billing Disputes

We commit to addressing disputed bills quickly

If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for this review, a claim must be submitted, in writing, within 30 days of the invoice date to: centralregion_disputes@gwrr.com along with a brief description, your claim must include the car initial and number and the related invoice number. Any claim not filed within thirty (30) days from the invoice date will be declined. All non-disputed charges should be paid within 15 days of the date of the invoice.

Please contact your local marketing representative if you have any questions concerning your business on the LRWN:

Mr. Ryan Atkins
Manager, Marketing & Sales
ryan.atkins@gwrr.com
(501) 844-4444 Ext. 205

This document is subject to the terms, conditions and guidelines provided in the Central Region General Tariff 1000.

The Central Region General Tariff 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the LRWN.

Any charges not covered on this LRWN 7006 are subject to rules and provisions found in the Central Region General Tariff 1000.

Handling of Empty Freight Cars

This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on LRWN and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on LRWN.

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars. The charge for movement of empty cars is $500 per car. LRWN will not be responsible for the payment of any per diem or mileage charges, nor will LRWN absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 1 of this Catalog will apply.

LRWN's maximum liability for loss and damage is $100.00 per railcar.

Equipment Mis-Use Charges

If any shipper reloads a LRWN controlled freight car off-line without prior written or verbal consent of Anita Horton, telephone # 417-359-3111, a charge of $2000 per car for each car reloaded off-line without permission will be assessed against that shipper.

Method For Submission of Forwarding Instructions

LRWN will accept forwarding instructions through one of three methods at no charge; ShipperConnect (e-BOL), a Class I web site, or by making arrangements directly with third party logistics services providers to submit forwarding instructions on their behalf via a Class I web site or via EDI. LRWN will accept forwarding instructions to its Customer Service Center via fax (866-214-2256) or via email (**LRWN-cs@gwrr.com**), subject to a $75.00 charge per faxed or emailed bill of lading. This charge will be assessed to the online Customer of record with the railroad. The LRWN reserves the right to reject as an unreasonable request for service, any "fax" or "email" forwarding instructions that are illegible, whether due to poor transmission quality, poor or illegible handwriting, or otherwise. LRWN will not accept delivery of forwarding instructions by US Mail, express service, personal delivery, or otherwise.

Method to Release Empty Railcars

LRWN will accept empty release information using ShipperConnect™ at no charge. LRWN will accept empty release information to its Customer Service Group via fax (866-214-2256) or via email (**LRWN-cs@gwrr.com**), subject to a $75.00 charge per faxed or emailed release. This charge will be assessed to the online Customer of record with the railroad.

Date and Time Record of Notifications

When electronic or mechanical devices are used to furnish forwarding instructions and/or empty release information to LRWN, the recorded date and time at which the instructions are received by LRWN will govern.