Optional Services Catalog

Customer Switching and Accessorial Services

a Genesee & Wyoming Company

Charge Schedule

Item 6000	Intra-Plant Switch	$75
Item 6010	Intra-Terminal Switch	$150
Item 6020	Inter-Terminal Switch	$225
Item 6210	Diversion/Re-consignment	
	• Changes to the following: *Consignee after arrival *Destination *Route	$175
	• Holding	$100
	• All Other Diversions	$70
Item 6040	Error Moves	$275
Item 6050	Car Released Without Bill of Lading	$275
Item 6070	Special Train Charges	$900 1st Three Hours ($300/hr >3Hours)
Item 6070	Special Train Charge Holiday	$1,200 1st Three Hours ($300/hr >3Hours)
Item 6080	Closing Doors	$225
Item 6090	Overload Charges	$275
Item 6130	Turning of Car	$215
Item 6140	Empty Cars Ordered, Not Loaded	$100
Item 6150	Cars Ordered, Cancelled While En Route	$167
Item 6160	Cars Received and Refused Due to Improper Condition	$275
Item 6170	Empty/Loaded Cars Released, Not Available to Pull	$275
Item 6180	Empty/Loaded Cars Ordered In, Unable to Place	$275

HOG 7006-6

(Cancels all prior versions)

- **Customer Switching**
- **Billing Guarantee**
- **Timely Invoicing**

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

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Billing Guarantees

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process:

Billing – On-Time

We commit to bill you on time
We will issue Customer Switching and Accessorial Services invoices monthly.

Billing Disputes

We commit to addressing disputed bills quickly
If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for this guarantee, you must submit your claim, in writing, within 30 days of the invoice date to: HOG-Billing@gwrr.com or **Revenue Billing, 13901 Sutton Park Drive South, Ste 185, Jacksonville, FL 32224**. Along with a brief description, your claim must include the car initial and number and the related invoice number.

Please contact your local marketing representative if you have any questions concerning your business on the HOG:

Mr. Steve Laird
AVP, Sales and Marketing
Office: (904) 596-1096
Cell: (904) 451-3800
Email: steve.laird@gwrr.com

This document is subject to the terms, conditions and guidelines provided in the Coastal Region General Tariff 1000.

The Coastal Region General Tariff 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the HOG.

Any charges not covered on this HOG 7006 are subject to rules and provisions found in the Coastal Region General Tariff 1000 Series Tariff.

Handling of Empty Freight Cars

This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on HOG and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on HOG.

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is $800.00 per car. HOG will not be responsible for the payment of any per diem or mileage charges, nor will HOG absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 1 of this Catalog will apply.
HOG's maximum liability for loss and damage is $100.00 per railcar.

Car Ordering by Specific Number:

Customer ordering cars in by specific car number or series of car numbers cars (i,.e. What is known as "Cherry Picking"), a switch charge of $379 per car will apply.

Weight Restriction on the HOG

The maximum gross weight on rail on the HOG without special clearance is 263,000 lbs.

Equipment Mis-Use Charges

If the HOG provides to the shipper a CSXT controlled or furnished freight car, such car must be routed via a route in which the CSXT participates as a line-haul carrier.

If the HOG provides to the shipper a NS controlled or furnished freight car, such car must be routed via a route in which the NS participates as a line-haul carrier.

If cars are not routed, per the above, a charge of $2000 per car will be assessed to the entity and/or individual who provided the routing instructions. Such charges will be in addition to any charges which the CSXT or NS may access.

Exception: This charge will not be assessed when the entity and/or individual who provided the routing instructions has received prior concurrence of the CSXT or NS car management department, respectively, and furnishes same to HOG, to use such equipment via other than the CSXT or NS, respectively.

Method for Submission of Forwarding Instructions

HOG will accept forwarding instructions through one of three methods at no charge; ShipperConnect (e-BOL), a Class I web site, or by making arrangements directly with third party logistics services providers to submit forwarding instructions on their behalf via a Class I web site or via EDI. HOG will accept forwarding instructions to its Customer Service Center via fax (1-904-999-5316) or
via email **(HOGCustomerService@gwrr.com)**, subject to a $75.00 charge per faxed or emailed bill of lading. This charge will be assessed to the online Customer of record with the railroad.
The HOG reserves the right to reject as an unreasonable request for service, any "fax" or "email" forwarding instructions that are illegible, whether due to poor transmission quality, poor or illegible handwriting, or otherwise. HOG will not accept delivery of forwarding instructions by US Mail, express service, personal delivery, or otherwise.

Method to Release Empty Railcars

HOG will accept empty release information using ShipperConnect™ at no charge. HOG will accept empty release information to its Customer Service Center via fax (1-904-999-5316) or via email **(HOGCustomerService@gwrr.com)** subject to a $75.00 charge per faxed or emailed release. This charge will be assessed to the online Customer of record with the railroad.

Date and Time Record on Notification

When electronic or mechanical devices are used to furnish forwarding instructions and/or empty release information to HOG, the recorded date and time at which the instructions are received by HOG will govern.