Optional Services Catalog

Extended Asset Use

Flexible Asset Utilization...

The effective management of railcars is critical to the success of KYLE and our customers. Efficient asset utilization benefits you by increasing the availability of railcars.

From time to time, you may need to use our railcars for a longer period of time. In that case we provide you, at your option, with the use of that equipment, for a fee.

Extended use of railway provided assets

We give you time for loading and unloading cars. If you choose to keep a railroad car, or a private car on railroad property, for additional time, you will be billed a simple flat daily fee. Weekends and Holidays are considered chargeable days.

ALL EQUIPMENT		
AT LOADING OR UNLOADING	FREE TIME	<u>ITEM 3040</u>
STCC: 01, 11, 14, or 32	1 Day	\$60 per Railcar per Day
AT LOADING OR UNLOADING	FREE TIME	<u>ITEM 3040</u>
STCC: All Other STCC (excluding: 01, 11, 14, or 32)	1 Day	\$110 per Railcar per Day

- All cars must be released at the same time. The clock does not stop until the last unit is released.
- Customer or agent must load, release and bill train at Facility within fifteen (15) hours of actual or constructive placement of train for loading. Loading time begins upon actual or constructive placement.
- Any train held in excess of the Fifteen (15) hour limit at Downs, KS or Glen Elder, KS; will be assessed \$500 per hour or portion thereof per train made against the customer loading the train.



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KYLE 6007-6

(Cancels All Prior Versions)

- Loading and Unloading Flexibility for Unit Trains
- Minimum 40 Cars Unit Train
- Billing Guarantee
- Weekly Invoicing

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

Please contact your local marketing representative if you have any questions concerning this service.

Ms. Deb Alexander Manager, Sales & Marketing 38th Railroad Avenue Phillipsburg, KS 67661 (785) 628-7706 Deb.alexander@gwrr.com

This document is subject to the terms, conditions and guidelines provided in The Central Region General Tariff 1000.

www.gwrr.com

Extended Asset Use

Billing Guarantees

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process.

Billing On-Time

We commit to bill you on time

We have changed our systems to issue Extended Asset Utilization invoices weekly.

Billing Disputes

We commit to addressing disputed bills quickly

If you believe that there has been a billing error, we want to make it right as quickly as possible.

To be eligible for a review, a claim must be submitted, in writing, within 30 days of the invoice date to: centralregion_disputes@gwrr.com

Along with a brief description, your claim must include the car initial and number and the related invoice number.

Any claim not filed within thirty (30) days from the date of the invoice will be declined.

Any non-disputed charges should be paid by the due date listed on the respective invoice.

Foreign Line Locomotive Usage

There is no charge if the unit train's consist is private cars and are placed on private tracks except in cases where the power and crew are required to stay with the train.

Should the on-line patron request that the foreign line locomotives be removed from the train once it is actually placed, a charge of \$2,500 will be assessed to the customer requesting the removal.



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Flexible Car Ordering...

Things don't always go as planned. We recognize that, sometimes, you will have to change your railcar order for loading or unloading. When this involves ordering an empty railcar for loading and actual or constructive placement is performed, and the railcar is then released without being loaded, it is classified as a *railcar ordered but not used*.